

Professional Development & Training

Who is Carers Victoria?

Carers Victoria is the peak body representing and supporting over half a million Victorian family carers

Contact Us:

education@carersvictoria.org.au

Or

9396 9500 and ask for
Service Provider Education

We are a statewide service that specialises in providing quality training to enable professionals to work more effectively with the families of clients. All our workshops are tailored to your organisation's needs. Our highly qualified trainers have considerable industry experience, and are informed by Carers Victoria's research and ongoing work with carers.

Why is this important?

Working in partnership with family carers is everyone's responsibility and a key part of the community, health, disability and aged care professional's role. This is your chance to reflect on your practice and incorporate a carer friendly approach to providing quality services for your client.

Professional Development workshops include:

- What about the carer?
- Working with 'difficult' families
- The impact of caring
- Carer loss and grief
- Professional boundaries
- Presentation skills
- Self care for care workers

Nationally Accredited Training

Units of competency in working with carers are now a part of aged care, HACC and disability courses. Carers Victoria offers the following accredited units of competency.

CHCICS304A *Work effectively with carers.*

Compulsory unit in Certificate III in HACC and elective in Certificate III in Aged Care and Disability.

CCHCICS410A *Support relationships with carers and families.*

Elective unit in Certificate IV in HACC, Aged Care and Disability.

